



TERMS AND CONDITIONS FOR EXPORT

SWT is a manufacturer of water treatment systems. We have been exporting our products for many years and have an experienced export staff that can make purchasing systems or materials from SWT easy and quick. Please note the Terms and Conditions below. You must agree via email or fax that you have read and will comply with these Terms and Conditions before quotes and/or orders are generated by SWT. Please note the following:

Minimum order for export is \$500 U.S. (This can be waived for existing SWT customers on replacement parts.)

Export document preparation fee is \$42.00 U.S. per shipping instance.

SWT does not consider an order to be an order until the funds are received by SWT. This means that items that are in stock when a quote is given may not be in stock when the funds are received. We will not allocate inventory for standard or custom parts or start engineering or manufacturing any product until full payment is received by SWT. If parts are out of stock when payment arrives, we will then place an order for those goods and give you an estimated time of arrival to our facility once that information is known.

We need to know shipping arrangements before the final quote is given. If you are using our carrier, the freight will be pre-paid by SWT and added to your Proforma. We can also ship to your Freight Forwarder, freight collect via UPS Ground or Truck, whichever is applicable. We cannot use your UPS, FedEx, or DHL account to ship freight collect.

We will always ask for confirmation from you in writing as to who you have chosen as your authorized freight carrier. This protects both you and SWT.

Quotes from SWT are delivered via email or fax in Proforma format. When discussing the quote with SWT, please refer to the SWT Proforma number and not your Purchase Order number to avoid confusion.

Payment may be accepted via credit card (Master Card or Visa only). The information required is: name on card, expiration date, and billing address of the card holder. You must attest that the cardholder is a direct owner or employee of your company. A credit card acceptance fee of 3% will be applied to all credit card orders.

Wire transfers (T/T) for payment must be for the full Proforma amount. Do not deduct T/T fees from the SWT total. Letters of Credit (L/C) are not accepted on orders less than \$25,000.00, and our financial institution must agree to accept your L/C. There are special Terms and Conditions for Letters of Credit that must be authorized before this process can begin. (Note: Be aware that using a Letter of Credit will lengthen the lead time by 3 to 4 weeks or more. Your order will be processed much faster if we receive 100% pre-payment via wire transfer.)

A Proforma will become a Sales Order when funds are received by SWT. A copy of the Sales Order will be emailed or faxed to you as confirmation of receipt of funds. At that time, work will begin on your order. Please remember that SWT will not order any parts or build any equipment until funds are received by SWT.

Freight costs in the USA have been rapidly increasing for some time now. In order to keep our selling prices to a minimum, we are carefully controlling our freight costs with our 300+ vendors by increasing the size of our shipments from those vendors. This sometimes means longer lead times because we are waiting until it is most cost effective to ship from our vendors. If you would like expedited shipping and would like to pay extra freight costs to speed up lead times, please ask us to quote the additional cost when you are ready to send pre-payment for your order.

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Tip: When ordering equipment like RO units, plan in advance and purchase replacement parts (membranes, filters, etc) at the same time. They will cost less to ship with the original equipment order than separately at a later date.

Thank you. — Safe Water Technologies, Inc.